## D-Link™ DGS-1016TL/DGS-1024TL 16-Port/24-Port 10/100/1000 Mbps Gigabit Ethernet Switch

### Manual



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#### FCC Warning

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with this user's guide, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

#### **CE Mark Warning**

This is a Class A product. In a domestic environment, this product may cause radio interference in which case the user may be required to take adequate measures.

#### Warnung!

Dies ist ein Produkt der Klasse A. Im Wohnbereich kann dieses Produkt Funkstoerungen verursachen. In diesem Fall kann vom Benutzer verlangt werden, angemessene Massnahmen zu ergreifen.

#### Precaución

Este es un producto de Clase A. En un entorno doméstico, puede causar interferencias de radio, en cuyo case, puede requerirse al usuario para que adopte las medidas adecuadas.

#### Attention!

Ceci est un produit de classe A. Dans un environnement domestique, ce produit pourrait causer des interférences radio, auquel cas l'utilisateur devrait prendre les mesures adéquates.

#### Attenzione!

Il presente prodotto appartiene alla classe A. Se utilizzato in ambiente domestico il prodotto può causare interferenze radio, nel cui caso è possibile che l'utente debba assumere provvedimenti adeguati.

#### **VCCI Warning**

この装置は、クラスA情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

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這是甲類的資訊產品,在居住的環境中使用時,可能會造成射頻干擾,在這種情況下使用者會被要求採取某些適當的對策

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### **Preface**

The DGS-1016TL/DGS-1024TL Manual is divided into sections that describe the system installation and operating instructions with examples.

**Section 1, Introduction** – A description of the physical features of the Switch, including LED indicators, ports, and panel descriptions.

Section 2, Installation – A description of the physical installation of the Switch as well as the packing list.

**Section 3, Connecting the Switch** – A description of the physical installation of the Switch including connecting the Switch to the network.

**Appendix A, Technical Specifications** – The technical specifications of the DGS-1016TL and the DGS-1024TL.

Glossary – Lists definitions for terms and acronyms used in this document.

### **Intended Readers**

The DGS-1016TL/DGS-1024TL Manual contains information for setup and management of the DGS-1016TL/DGS-1024TL Switch. This guide is intended for network managers familiar with network management concepts and terminology.

### **Notes, Notices, and Cautions**



**NOTE:** A NOTE indicates important information that helps you make better use of your device.



**NOTICE:** A NOTICE indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.



**CAUTION:** A CAUTION indicates a potential for property damage, personal injury, or death.

### **Safety Instructions**

Use the following safety guidelines to ensure your own personal safety and to help protect your system from potential damage. Throughout this safety section, the caution icon ( ) is used to indicate cautions and precautions that you need to review and follow.



### **Safety Cautions**

To reduce the risk of bodily injury, electrical shock, fire, and damage to the equipment, observe the following precautions.

Observe and follow service markings. Do not service any product except as explained in your system documentation. Opening or removing covers that are marked with the triangular symbol with a lightning bolt may expose you to an electrical shock. Only a trained service technician should service components inside these compartments.

If any of the following conditions occur, unplug the product from the electrical outlet and replace the part or contact your trained service provider:

- The power cable, extension cable, or plug is damaged.
- An object has fallen into the product.
- The product has been exposed to water.
- The product has been dropped or damaged.
- The product does not operate correctly when you follow the operating instructions.
- Keep your system away from radiators and heat sources. Also, do not block cooling vents.
- Do not spill food or liquids on your system components, and never operate the product in a wet environment. If the system gets wet, see the appropriate section in your troubleshooting guide or contact your trained service provider.
- Do not push any objects into the openings of your system. Doing so can cause fire or electric shock by shorting out interior components.
- Use the product only with approved equipment.
- Allow the product to cool before removing covers or touching internal components.
- Operate the product only from the type of external power source indicated on the electrical ratings label.
   If you are not sure of the type of power source required, consult your service provider or local power company.
- To help avoid damaging your system, be sure the voltage selection switch (if provided) on the power supply is set to match the power available at your location:
  - 115 volts (V)/60 hertz (Hz) in most of North and South America and some Far Eastern countries such as South Korea and Taiwan.
  - 100 V/50 Hz in eastern Japan and 100 V/60 Hz in western Japan.
  - 230 V/50 Hz in most of Europe, the Middle East, and the Far East.
- Also be sure that attached devices are electrically rated to operate with the power available in your location.
- Use only approved power cable(s). If you have not been provided with a power cable for your system or for any AC-powered option intended for your system, purchase a power cable that is approved for use in your country. The power cable must be rated for the product and for the voltage and current marked on the product's electrical ratings label. The voltage and current rating of the cable should be greater than the ratings marked on the product.

### Safety Instructions (continued)

- To help prevent an electric shock, plug the system and peripheral power cables into properly grounded electrical outlets. These cables are equipped with three-prong plugs to help ensure proper grounding. Do not use adapter plugs or remove the grounding prong from the cable. If you must use an extension cable, use a 3-wire cable with properly grounded plugs.
- Observe extension cable and power strip ratings. Make sure that the total ampere rating of all products plugged into the extension cable or power strip does not exceed 80 percent of the ampere ratings limit for the extension cable or power strip.
- To help protect your system from sudden, transient increases and decreases in electrical power, use a surge suppressor, line conditioner, or uninterruptible power supply (UPS).
- Position system cables and power cables carefully; route cables so that they cannot be stepped on or tripped over. Be sure that nothing rests on any cables.
- Do not modify power cables or plugs. Consult a licensed electrician or your power company for site modifications. Always follow your local/national wiring rules.
- When connecting or disconnecting power to hot-pluggable power supplies, if offered with your system, observe the following guidelines:
  - Install the power supply before connecting the power cable to the power supply.
  - Unplug the power cable before removing the power supply.
  - If the system has multiple sources of power, disconnect power from the system by unplugging *all* power cables from the power supplies.
- Move products with care; ensure that all casters and/or stabilizers are firmly connected to the system. Avoid sudden stops and uneven surfaces.



### **General Precautions for Rack-Mountable Products**

Observe the following precautions for rack stability and safety. Also refer to the rack installation documentation accompanying the system and the rack for specific caution statements and procedures.

Systems are considered to be components in a rack. Thus, "component" refers to any system as well as to various peripherals or supporting hardware.



**CAUTION:** Installing systems in a rack without the front and side stabilizers installed can cause the rack to tip over, potentially resulting in bodily injury under certain circumstances. Therefore, always install the stabilizers before installing components in the rack.

After installing system/components in a rack, never pull more than one component out of the rack on its slide assemblies at one time. The weight of more than one extended component could cause the rack to tip over and may result in serious injury.

 Before working on the rack, make sure that the stabilizers are secured to the rack, extended to the floor, and that the full weight of the rack rests on the floor. Install front and side stabilizers on a single rack or front stabilizers for joined multiple racks before working on the rack.

### Safety Instructions (continued)

Always load the rack from the bottom up, and load the heaviest item in the rack first.

Make sure that the rack is level and stable before extending a component from the rack.

Use caution when pressing the component rail release latches and sliding a component into or out of a rack; the slide rails can pinch your fingers.

After a component is inserted into the rack, carefully extend the rail into a locking position, and then slide the component into the rack.

Do not overload the AC supply branch circuit that provides power to the rack. The total rack load should not exceed 80 percent of the branch circuit rating.

Ensure that proper airflow is provided to components in the rack.

Do not step on or stand on any component when servicing other components in a rack.



**NOTE:** A qualified electrician must perform all connections to DC power and to safety grounds. All electrical wiring must comply with applicable local or national codes and practices.



**CAUTION:** Never defeat the ground conductor or operate the equipment in the absence of a suitably installed ground conductor. Contact the appropriate electrical inspection authority or an electrician if you are uncertain that suitable grounding is available.



**CAUTION:** The system chassis must be positively grounded to the rack cabinet frame. Do not attempt to connect power to the system until grounding cables are connected. Completed power and safety ground wiring must be inspected by a qualified electrical inspector. An electrical hazard will exist if the safety ground cable is omitted or disconnected.

### **Protecting Against Electrostatic Discharge**

Static electricity can harm delicate components inside your system. To prevent static damage, discharge static electricity from your body before touching any of the electronic components, such as the microprocessor. You can do so by periodically touching an unpainted metal surface on the chassis.

You can also take the following steps to prevent damage from electrostatic discharge (ESD):

- 1. When unpacking a static-sensitive component from its shipping carton, do not remove the component from the antistatic packing material until you are ready to install the component in your system. Just before unwrapping the antistatic packaging, be sure to discharge static electricity from your body.
- 2. When transporting a sensitive component, first place it in an antistatic container or packaging.
- 3. Handle all sensitive components in a static-safe area. If possible, use antistatic floor pads and workbench pads and an antistatic grounding strap.

### **SECTION 1**

### Introduction

Gigabit Ethernet Technology
Switching Technology
Switch Description
Features
Front Panel Components
LED Indicators
Rear Panel Description
Side Panel Description

### **Gigabit Ethernet Technology**

Gigabit Ethernet is an extension of IEEE 802.3 Ethernet utilizing the same packet structure, format, and support for CSMA/CD protocol, full duplex, flow control, but with a tenfold increase in theoretical throughput over 100-Mbps Fast Ethernet and a hundredfold increase over 10-Mbps Ethernet. Since it is compatible with all 10-Mbps and 100-Mbps Ethernet environments, Gigabit Ethernet provides a straightforward upgrade without wasting a company's existing investment in hardware, software, and trained personnel.

The increased speed and extra bandwidth offered by Gigabit Ethernet are essential to coping with the network bottlenecks that frequently develop as computers and their busses get faster and more users use applications that generate more traffic. Upgrading key components, such as your backbone and servers, to Gigabit Ethernet can greatly improve network response times as well as significantly speed up the traffic between your subnets.

Gigabit Ethernet supports video conferencing, complex imaging, and similar data-intensive applications. Likewise, since data transfers occur 10 times faster than Fast Ethernet, servers outfitted with Gigabit Ethernet NIC's are able to perform 10 times the number of operations in the same amount of time.

### Switching Technology

Another key development pushing the limits of Ethernet technology is in the field of switching technology. A switch bridges Ethernet packets at the MAC address level of the Ethernet protocol transmitting among connected Ethernet or Fast Ethernet LAN segments.

Switching is a cost-effective way of increasing the total network capacity available to users on a local area network. A switch increases capacity and decreases network loading by making it possible for a local area network to be divided into different *segments* which don't compete with each other for network transmission capacity, giving a decreased load on each.

The Switch acts as a high-speed selective bridge between the individual segments. Traffic that needs to go from one segment to another (from one port to another) is automatically forwarded by the Switch, without interfering with any other segments (ports). This allows the total network capacity to be multiplied, while still maintaining the same network cabling and adapter cards.

For Fast Ethernet or Gigabit Ethernet networks, a switch is an effective way of eliminating problems of chaining hubs beyond the "two-repeater limit." A switch can be used to split parts of the network into different collision domains, for example, making it possible to expand your Fast Ethernet network beyond the 205-meter network diameter limit for 100BASE-TX networks. Switches supporting both traditional 10Mbps Ethernet and 100Mbps Fast Ethernet are also ideal for bridging between existing 10Mbps networks and new 100Mbps networks.

Switching LAN technology is a marked improvement over the previous generation of network bridges, which were characterized by higher latencies. Routers have also been used to segment local area networks, but the cost of a router and the setup and maintenance required make routers relatively impractical. Today's switches are an ideal solution to most kinds of local area network congestion problems.

### **Switch Description**

The 16-Port/24-Port 1000BASE-T Gigabit Ethernet Switch was designed for easy installation and high performance in an environment where traffic on the network and the number of users increase continuously.

### **Features**

- 16 or 24 10/100/1000BASE-T Gigabit Ethernet ports.
- Supports Auto-Negotiation for speed and duplex mode.
- Supports Auto-MDIX for each port.
- Full/half duplex transfer mode for 10Mbps and 100Mbps.
- Full duplex transfer mode for 1000Mbps.
- Store-and-Forward switching method.
- IEEE 802.3x flow control for full-duplex mode.
- Backpressure flow control for half-duplex mode.
- Integrated address Look-Up Engine, supports 4K absolute MAC addresses.
- Supports 2M bits data buffer per device.
- Extensive front-panel diagnostic LEDs.

### **Front-Panel Components**

The front panel of the Switch consists of LED indicators and either 16 or 24 (10/100/1000 Mbps) Gigabit Ethernet ports.

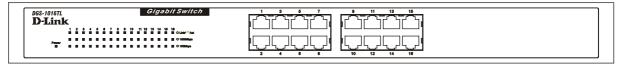


Figure 1-1A. Front Panel View of the DGS-1016TL

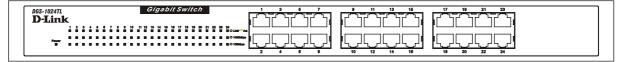


Figure 1-2B. Front Panel View of the DGS-1024TL

Comprehensive LED indicators display the status of the Switch and the network.

### **LED Indicators**

The LED indicators of the Switch include Power, Link/Act, 1000Mbps, and 100Mbps. The following shows the LED indicators for the Switch along with an explanation of each indicator.

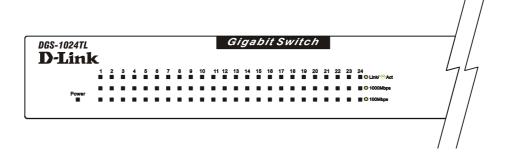


Figure 1-3. LED Indicators

Power	This indicator will light green immediately after the Switch is powered on to indicate the ready state of the device.
Link/Act	This indicator lights green when the port is connected to a Gigabit Ethernet, Fast Ethernet, or Ethernet station. If the indicator is blinking green, data is either being transmitted or received.
1000Mbps	This LED indicator lights green when the port is connected to a 1000Mbps Gigabit Ethernet station.
100Mbps	This LED indicator lights green when the port is connected to a 100Mbps Fast Ethernet station.



**NOTE:** If the Link/Act LED indicator lights green and both of 1000Mbps and 100Mbps LED indicators are off, this means the port is connecting to a 10Mbps Ethernet station.

### **Rear Panel Description**

The rear panel of the Switch consists of an AC power connector. The following shows the rear panel of the Switch.



Figure 1-4. Rear panel view of the Switch

The AC power connector is a standard three-pronged connector that supports the power cord. Plug-in the female connector of the provided power cord into this socket, and the male side of the cord into a power outlet. The Switch automatically adjusts its power setting to any supply voltage in the range from  $100 \sim 240$  VAC at  $50 \sim 60$  Hz.

### **Side Panel Description**

The sides of the system provide heat vents that help to dissipate heat. Do not block these openings, and leave at least 6 inches of space at the rear and sides of the Switch for proper ventilation. Be reminded that without proper heat dissipation and air circulation, system components might overheat, which could lead to system failure.

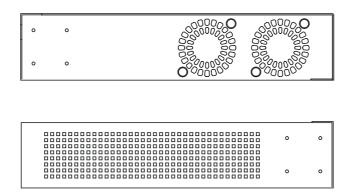


Figure 1-4. Side panels (the left-hand panel is pictured on top)

### **SECTION 2**

### Installation

Package Contents
Before You Connect to the Network
Installing the Switch Without the Rack
Rack Installation
Power On

### **Package Contents**

Open the shipping carton of the Switch and carefully unpack its contents. The carton should contain the following items:

- One DGS-1016TL 16-Port or DGS-1024TL 24-Port 10/100/1000BASE-T Gigabit Ethernet Switch.
- Accessory pack: 2 mounting brackets and screws.
- Four rubber feet with adhesive backing.
- One AC power cord.
- This Manual.

If any item is missing or damaged, please contact your local D-Link reseller for replacement.

### **Before You Connect to the Network**

The site where you install the Switch may greatly affect its performance. Please follow these guidelines for setting up the Switch.

- Install the Switch on a sturdy, level surface that can support at least 3 kg (6.6 lbs.) of weight. Do not place heavy objects on the Switch.
- The power outlet should be within 1.82 meters (6 feet) of the Switch.
- Visually inspect the power cord and see that it is fully secured to the AC power port.
- Make sure that there is proper heat dissipation from and adequate ventilation around the Switch. Leave at least 10 cm (4 inches) of space at the front and rear of the Switch for ventilation.
- Install the Switch in a fairly cool and dry place for the acceptable temperature and humidity operating ranges.
- Install the Switch in a site free from strong electromagnetic field generators (such as motors), vibration, dust, and direct exposure to sunlight.
- When installing the Switch on a level surface, attach the rubber feet to the bottom of the device. The
  rubber feet cushion the Switch, protect the casing from scratches, and prevent it from scratching other
  surfaces.

### **Installing the Switch Without the Rack**

When installing the Switch on a desktop or shelf, the rubber feet included with the Switch should first be attached. Attach these cushioning feet on the bottom at each corner of the device. Allow enough ventilation space between the Switch and any other objects in the vicinity.

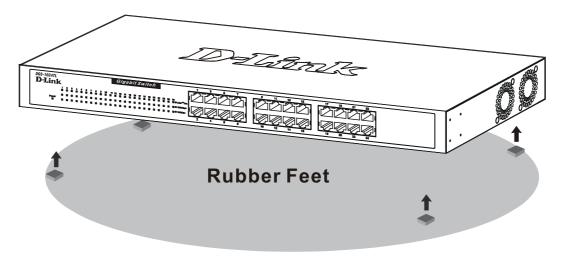


Figure 2-1. Prepare the Switch for installation on a desktop or shelf

### Installing the Switch in a Rack

The Switch can be mounted in a standard 19" rack. Use the following diagrams to guide you.

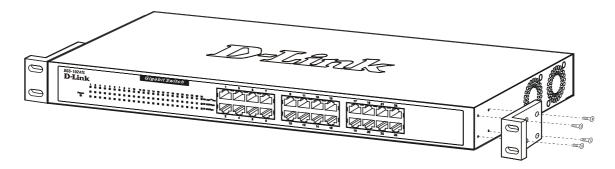


Figure 2-2. Fasten mounting brackets to the Switch

Fasten the mounting brackets to the Switch using the screws provided. With the brackets attached securely, you can mount the Switch in a standard rack as shown in Figure 2-3 on the following page.

# 

### Mounting the Switch in a Standard 19" Rack

Figure 2-3. Installing the Switch in a rack

### **Power On**

Plug one end of the AC power cord into the power connector of the Switch and the other end into the local power source outlet.

After the Switch is powered on, the LED indicators will momentarily blink. This blinking of the LED indicators represents a reset of the system.

### **Power Failure**

As a precaution, in the event of a power failure, unplug the Switch. When power is resumed, plug the Switch back in.

### **SECTION 3**

### **Connecting The Switch**

Switch To End Node Switch To Hub or Switch Connecting To Network Backbone or Server

### **Switch To End Node**

End nodes include PCs outfitted with a 10, 100, or 10/100 Mbps RJ-45 Ethernet/Fast Ethernet Network Interface Card (NIC) and most routers.

An end node can be connected to the Switch via a twisted-pair Category 3, 4, or 5 UTP/STP cable. The end node should be connected to any port on the Switch.

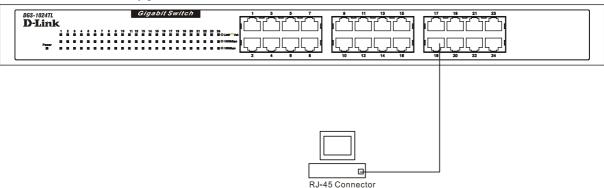


Figure 3-1. Switch connected to an end node

The Link/Act LEDs for each UTP port light green when the port is connected to a Gigabit Ethernet, Fast Ethernet, or Ethernet station. If the indicator is blinking green, data is either being transmitted or received.

### Switch to Hub or Switch

These connections can be accomplished in a number of ways using a standard Ethernet cable

- A 10BASE-T hub or switch can be connected to the Switch via a twisted-pair Category 3, 4, or 5 UTP/STP cable.
- A 100BASE-TX hub or switch can be connected to the Switch via a twisted-pair Category 5 UTP/STP cable.

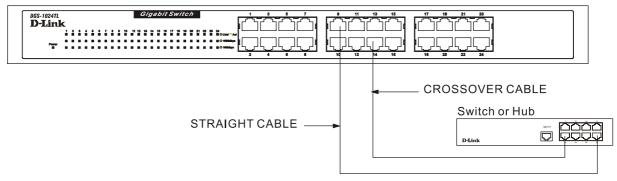


Figure 3-2. Switch connected to a port on a hub or switch using either a straight-through or crossover cable—any standard Ethernet cable is fine

### **Connecting To Network Backbone or Server**

A valid connection is indicated when the Link LED is lit.

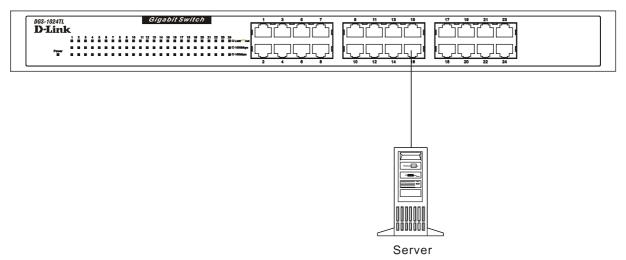


Figure 3-3. Connecting to a server

# Appendix A

# **Technical Specifications**

		Genera	al
Standards:	IEEE 802.3ab 1000BASE-T Gigabit Ethernet IEEE 802.3u 100BASE-TX Fast Ethernet IEEE 802.3 10BASE-T Ethernet IEEE 802.3 NWay Auto-negotiation IEEE 802.3x Flow Control		
Protocols:	CSMA/CD		
Data Transfer Rates:	Ethernet: Fast Ethernet: Gigabit Ethernet:	10Mbps 20Mbps 100Mbps 200Mbps 2000Mbps	(Half-duplex) (Full-duplex) (Half-duplex) (Full-duplex) (Full-duplex)
Topology:	Star		
Network Cables:	Ethernet:  Fast Ethernet:  Gigabit Ethernet:	2-pair UTP Cat. 3, 4, 5, EIA/TIA-568 100-ohm screened twisted-pair (UTP)  2-pair UTP Cat. 5, EIA/TIA-568 100-ohm screened twisted-pair (UTP)  4-pair UTP Cat. 5, EIA/TIA-568 100-ohm screened twisted-pair (UTP)	
Ports	16 or 24 10/100	)/1000BASE-	T Gigabit Ethernet ports

Physical & Environmental			
AC Inputs:	100 - 240 VAC, 50/60 Hz (internal universal power supply)		
Power Consumption:	26 watts (DGS-1016TL) maximum, 40 watts (DGS-1024TL) maximum		
Operating Temperature:	0 to 40 degrees Celsius (32 to 104 degrees Fahrenheit)		
Storage Temperature:	-10 to 70 degrees Celsius (14 to 158 Fahrenheit)		
Humidity:  Operating: 5% to 95% RH, non-condensing Storage: 0% to 95% RH, non-condensing			
Dimensions:	440 mm x 210 mm x 44 mm (17.36 x 8.15 x 1.73 inches) 1U, 19 inch rack-mount width		
Weight:	3 Kg (6.6 lbs.)		
EMI:	FCC Class A, CE Mark Class A, VCCI Class A, C-Tick		
Safety:	CSA International		

Performance			
Transmission Method:	Store-and-forward		
RAM Buffer:	2M bits per device		
Filtering Address Table:	4K MAC address per device		
MAC Address Learning:	Self-learning, auto-aging		

### **Glossary**

1000BASE-T – 1000Mbps Gigabit Ethernet implementation over Category 5 and Category 5e UTP cabling.

**100BASE-TX** – 100Mbps Ethernet implementation over Category 5 and Type 1 twisted pair cabling.

10BASE-T - The IEEE 802.3 specification for Ethernet over Unshielded Twisted Pair (UTP) cabling.

**aging** – The automatic removal of dynamic entries from the Switch Database which have timed-out and are no longer valid.

**ATM** – Asynchronous Transfer Mode. A connection oriented transmission protocol based on fixed length cells (packets). ATM is designed to carry a complete range of user traffic, including voice, data, and video signals.

**auto-negotiation** – A feature on a port which allows it to advertise its capabilities for speed, duplex, and flow control. When connected to an end station that also supports auto-negotiation, the link can self-detect its optimum operating setup.

**backbone** – The part of a network used as the primary path for transporting traffic.

**backbone port** – A port that does not learn device addresses, and that receives all frames with an unknown address. Backbone ports are normally used to connect the Switch to the backbone of your network. Note that backbone ports were formerly known as designated downlink ports.

**bandwidth** – Information capacity, measured in bits per second, that a channel can transmit. The bandwidth of Ethernet is 10Mbps and the bandwidth of Fast Ethernet is 100Mbps.

**baud rate** – The switching speed of a line. Also known as *line speed* between network segments.

**BOOTP** – The BOOTP protocol allows you to automatically map an IP address to a given MAC address each time a device is started. In addition, the protocol can assign the subnet mask and default gateway to a device.

**bridge** – A device that interconnects local or remote networks no matter what higher level protocols are involved. Bridges form a single logical network, centralizing network administration.

**broadcast** – A message sent to all destination devices on the network.

**broadcast storm** – Multiple simultaneous broadcasts that typically absorb available network bandwidth and can cause network failure.

**console port** – The port on the Switch accepting a terminal or modem connector. It changes the parallel arrangement of data within computers to the serial form used on data transmission links. This port is most often used for dedicated local management.

**CSMA/CD** – Channel access method used by Ethernet and IEEE 802.3 standards, in which devices transmit only after finding the data channel clear for some period of time. When two devices transmit simultaneously, a collision occurs and the colliding devices delay their retransmissions for a random amount of time.

**data center switching** – The point of aggregation within a corporate network where a switch provides high-performance access to server farms, a high-speed backbone connection, and a control point for network management and security.

**Ethernet** – A LAN specification developed jointly by Xerox, Intel, and Digital Equipment Corporation. Ethernet networks operate at 10Mbps using CSMA/CD to run over cabling.

Fast Ethernet – 100Mbps technology based on the Ethernet/CD network access method.

**Flow Control** – (IEEE 802.3z) A means of holding packets back at the transmit port of the connected end station. Prevents packet loss at a congested switch port.

Forwarding – The process of sending a packet toward its destination by an internetworking device.

**full duplex** – A system that allows packets to be transmitted and received at the same time and, in effect, doubles the potential throughput of a link.

**half duplex** – A system that allows packets to be transmitted and received, but not at the same time. Contrasts with full duplex.

**IP address** – Internet Protocol address. A unique identifier for a device attached to a network using TCP/IP. The address is written as four octets separated with full-stops (periods), and is made up of a network section, an optional subnet section and a host section.

**IPX** – Internetwork Packet Exchange. A protocol allowing communication in a NetWare network.

**LAN** – Local Area Network. A network of connected computing resources (such as PCs, printers, servers) covering a relatively small geographic area (usually not larger than a floor or building). Characterized by high data rates and low error rates.

**latency** – The delay between the time a device receives a packet and the time the packet is forwarded out of the destination port.

**line speed** – See *baud rate*.

main port – The port in a resilient link that carries data traffic in normal operating conditions.

**MDI** – Medium Dependent Interface. An Ethernet port connection where the transmitter of one device is connected to the receiver of another device.

**MDI-X** – Medium Dependent Interface Cross-over. An Ethernet port connection where the internal transmit and receive lines are crossed.

**MIB** – Management Information Base. Stores a device's management characteristics and parameters. MIBs are used by the Simple Network Management Protocol (SNMP) to contain attributes of their managed systems. The Switch contains its own internal MIB.

**multicast** – Single packets copied to a specific subset of network addresses. These addresses are specified in the destination-address field of the packet.

**protocol** – A set of rules for communication between devices on a network. The rules dictate format, timing, sequencing, and error control.

**resilient link** – A pair of ports that can be configured so that one will take over data transmission should the other fail. See also *main port* and *standby port*.

RJ-45 – Standard 8-wire connectors for IEEE 802.3 10BASE-T networks.

**RMON** – Remote Monitoring. Subset of SNMP MIB II, which allows monitoring and management capabilities by addressing up to ten different groups of information.

**RPS** – Redundant Power System. A device that provides a backup source of power when connected to the Switch.

server farm – A cluster of servers in a centralized location serving a large user population.

SLIP – Serial Line Internet Protocol. A protocol that allows IP to run over a serial line connection.

**SNMP** – Simple Network Management Protocol. A protocol originally designed to be used in managing TCP/IP internets. SNMP is presently implemented on a wide range of computers and networking equipment and may be used to manage many aspects of network and end station operation.

**Spanning Tree Protocol** – (STP) A bridge-based system for providing fault tolerance on networks. STP works by allowing you to implement parallel paths for network traffic, and ensure that redundant paths are disabled when the main paths are operational and enabled if the main paths fail.

stack – A group of network devices that are integrated to form a single logical device.

standby port – The port in a resilient link that will take over data transmission if the main port in the link fails

 $\mathbf{switch} - \mathbf{A}$  device that filters, forwards, and floods packets based on the packet's destination address. The Switch learns the addresses associated with each switch port and builds tables based on this information to be used for the switching decision.

**TCP/IP** – A layered set of communications protocols providing Telnet terminal emulation, FTP file transfer, and other services for communication among a wide range of computer equipment.

**Telnet** – A TCP/IP application protocol that provides virtual terminal service, letting a user log in to another computer system and access a host as if the user were connected directly to the host.

**TFTP** – Trivial File Transfer Protocol. Allows you to transfer files (such as software upgrades) from a remote device using your switch's local management capabilities.

**UDP** – User Datagram Protocol. An Internet standard protocol that allows an application program on one device to send a datagram to an application program on another device.

**VLAN** – Virtual LAN. A group of location- and topology-independent devices that communicate as if they are on a common physical LAN.

VLT – Virtual LAN Trunk. A Switch-to-Switch link which carries traffic for all the VLANs on each Switch.

VT100 - A type of terminal that uses ASCII characters. VT100 screens have a text-based appearance.

# Warranty and Registration Information (All countries and regions excluding USA)

#### Wichtige Sicherheitshinweise

- 1. Bitte lesen Sie sich diese Hinweise sorgfältig durch.
- 2. Heben Sie diese Anleitung für den spätern Gebrauch auf.
- 3. Vor jedem Reinigen ist das Gerät vom Stromnetz zu trennen. Vervenden Sie keine Flüssig- oder Aerosolreiniger. Am besten dient ein angefeuchtetes Tuch zur Reinigung.
- Um eine Beschädigung des Gerätes zu vermeiden sollten Sie nur Zubehörteile verwenden, die vom Hersteller zugelassen sind.
- 5. Das Gerät is vor Feuchtigkeit zu schützen.
- 6. Bei der Aufstellung des Gerätes ist auf sichern Stand zu achten. Ein Kippen oder Fallen könnte Verletzungen hervorrufen. Verwenden Sie nur sichere Standorte und beachten Sie die Aufstellhinweise des Herstellers.
- 7. Die Belüftungsöffnungen dienen zur Luftzirkulation die das Gerät vor Überhitzung schützt. Sorgen Sie dafür, daß diese Öffnungen nicht abgedeckt werden.
- 8. Beachten Sie beim Anschluß an das Stromnetz die Anschlußwerte.
- 9. Die Netzanschlußsteckdose muß aus Gründen der elektrischen Sicherheit einen Schutzleiterkontakt haben.
- Verlegen Sie die Netzanschlußleitung so, daß niemand darüber fallen kann. Es sollete auch nichts auf der Leitung abgestellt werden.
- 11. Alle Hinweise und Warnungen die sich am Geräten befinden sind zu beachten.
- 12. Wird das Gerät über einen längeren Zeitraum nicht benutzt, sollten Sie es vom Stromnetz trennen. Somit wird im Falle einer Überspannung eine Beschädigung vermieden.
- 13. Durch die Lüftungsöffnungen dürfen niemals Gegenstände oder Flüssigkeiten in das Gerät gelangen. Dies könnte einen Brand bzw. Elektrischen Schlag auslösen.
- 14. Öffnen Sie niemals das Gerät. Das Gerät darf aus Gründen der elektrischen Sicherheit nur von authorisiertem Servicepersonal geöffnet werden.
- 15. Wenn folgende Situationen auftreten ist das Gerät vom Stromnetz zu trennen und von einer qualifizierten Servicestelle zu überprüfen:
  - a. Netzkabel oder Netzstecker sint beschädigt.
  - b. Flüssigkeit ist in das Gerät eingedrungen.
  - c. Das Gerät war Feuchtigkeit ausgesetzt.
  - d. Wenn das Gerät nicht der Bedienungsanleitung ensprechend funktioniert oder Sie mit Hilfe dieser Anleitung keine Verbesserung erzielen.
  - e. Das Gerät ist gefallen und/oder das Gehäuse ist beschädigt.
  - f. Wenn das Gerät deutliche Anzeichen eines Defektes aufweist.
- 16. Bei Reparaturen dürfen nur Orginalersatzteile bzw. den Orginalteilen entsprechende Teile verwendet werden. Der Einsatz von ungeeigneten Ersatzteilen kann eine weitere Beschädigung hervorrufen.
- 17. Wenden Sie sich mit allen Fragen die Service und Repartur betreffen an Ihren Servicepartner. Somit stellen Sie die Betriebssicherheit des Gerätes sicher.
- 18. Zum Netzanschluß dieses Gerätes ist eine geprüfte Leitung zu verwenden, Für einen Nennstrom bis 6A und einem Gerätegewicht größer 3kg ist eine Leitung nicht leichter als H05VV-F, 3G, 0.75mm2 einzusetzen.

#### **WARRANTIES EXCLUSIVE**

IF THE D-LINK PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, THE CUSTOMER'S SOLE REMEDY SHALL BE, AT D-LINK'S OPTION, REPAIR OR REPLACEMENT. THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. D-LINK NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION MAINTENANCE OR USE OF D-LINK'S PRODUCTS.

D-LINK SHALL NOT BE LIABLE UNDER THIS WARRANTY IF ITS TESTING AND EXAMINATION DISCLOSE THAT THE ALLEGED DEFECT IN THE PRODUCT DOES NOT EXIST OR WAS CAUSED BY THE CUSTOMER'S OR ANY THIRD PERSON'S MISUSE, NEGLECT, IMPROPER INSTALLATION OR TESTING, UNAUTHORIZED ATTEMPTS TO REPAIR, OR ANY OTHER CAUSE BEYOND THE RANGE OF THE INTENDED USE, OR BY ACCIDENT, FIRE, LIGHTNING OR OTHER HAZARD

#### LIMITATION OF LIABILITY

IN NO EVENT WILL D-LINK BE LIABLE FOR ANY DAMAGES, INCLUDING LOSS OF DATA, LOSS OF PROFITS, COST OF COVER OR OTHER INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES ARISING OUT THE INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE OR INTERRUPTION OF A D- LINK PRODUCT, HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY. THIS LIMITATION WILL APPLY EVEN IF D-LINK HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

IF YOU PURCHASED A D-LINK PRODUCT IN THE UNITED STATES, SOME STATES DO NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

### **Limited Warranty**

#### Hardware:

D-Link warrants each of its hardware products to be free from defects in workmanship and materials under normal use and service for a period commencing on the date of purchase from D-Link or its Authorized Reseller and extending for the length of time stipulated by the Authorized Reseller or D-Link Branch Office nearest to the place of purchase.

This Warranty applies on the condition that the product Registration Card is filled out and returned to a D-Link office within ninety (90) days of purchase. A list of D-Link offices is provided at the back of this manual, together with a copy of the Registration Card.

If the product proves defective within the applicable warranty period, D-Link will provide repair or replacement of the product. D-Link shall have the sole discretion whether to repair or replace, and replacement product may be new or reconditioned. Replacement product shall be of equivalent or better specifications, relative to the defective product, but need not be identical. Any product or part repaired by D-Link pursuant to this warranty shall have a warranty period of not less than 90 days, from date of such repair, irrespective of any earlier expiration of original warranty period. When D-Link provides replacement, then the defective product becomes the property of D-Link.

Warranty service may be obtained by contacting a D-Link office within the applicable warranty period, and requesting a Return Material Authorization (RMA) number. If a Registration Card for the product in question has not been returned to D-Link, then a proof of purchase (such as a copy of the dated purchase invoice) must be provided. If Purchaser's circumstances require special handling of warranty correction, then at the time of requesting RMA number, Purchaser may also propose special procedure as may be suitable to the case.

After an RMA number is issued, the defective product must be packaged securely in the original or other suitable shipping package to ensure that it will not be damaged in transit, and the RMA number must be prominently marked on the outside of the package. The package must be mailed or otherwise shipped to D-Link with all costs of mailing/shipping/insurance prepaid. D-Link shall never be responsible for any software, firmware, information, or memory data of Purchaser contained in, stored on, or integrated with any product returned to D-Link pursuant to this warranty.

Any package returned to D-Link without an RMA number will be rejected and shipped back to Purchaser at Purchaser's expense, and D-Link reserves the right in such a case to levy a reasonable handling charge in addition mailing or shipping costs.

#### Software:

Warranty service for software products may be obtained by contacting a D-Link office within the applicable warranty period. A list of D-Link offices is provided at the back of this manual, together with a copy of the Registration Card. If a Registration Card for the product in question has not been returned to a D-Link office, then a proof of purchase (such as a copy of the dated purchase invoice) must be provided when requesting warranty service. The term "purchase" in this software warranty refers to the purchase transaction and resulting license to use such software.

D-Link warrants that its software products will perform in substantial conformance with the applicable product documentation provided by D-Link with such software product, for a period of ninety (90) days from the date of purchase from D-Link or its Authorized Reseller. D-Link warrants the magnetic media, on which D-Link provides its software product, against failure during the same warranty period. This warranty applies to purchased software, and to replacement software provided by D-Link pursuant to this warranty, but shall not apply to any update or replacement which may be provided for download via the Internet, or to any update which may otherwise be provided free of charge.

D-Link's sole obligation under this software warranty shall be to replace any defective software product with product which substantially conforms to D-Link's applicable product documentation. Purchaser assumes responsibility for the selection of appropriate application and system/platform software and associated reference materials. D-Link makes no warranty that its software products will work in combination with any hardware, or any application or system/platform software product provided by any third party, excepting only such products as are expressly represented, in D-Link's applicable product documentation as being compatible. D-Link's obligation under this warranty shall be a reasonable effort to provide compatibility, but D-Link shall have no obligation to provide compatibility when there is fault in the third-party hardware or software. D-Link makes no warranty that operation of its software products will be uninterrupted or absolutely error-free, and no warranty that all defects in the software product, within or without the scope of D-Link's applicable product documentation. will be

### Warranty and Registration Information (USA Only)

Subject to the terms and conditions set forth herein, D-Link Systems, Inc. ("D-Link") provides this Limited warranty for its product only to the person or entity that originally purchased the product from:

- D-Link or its authorized reseller or distributor and
- Products purchased and delivered within the fifty states of the United States, the District of Columbia, U.S. Possessions or Protectorates, and U.S. Military Installations, addresses with an APO or FPO.

*Limited Warranty:* D-Link warrants that the hardware portion of the D-Link products described below will be free from material defects in workmanship and materials from the date of original retail purchase of the product, for the period set forth below applicable to the product type ("Warranty Period"), except as otherwise stated herein.

5-Year Limited Warranty for the Product(s) is defined as follows:

- Hardware (excluding power supplies and fans) Five (5) Years
- Power Supplies and Fans Three (3) Year
- Spare parts and spare kits Ninety (90) days

D-Link's sole obligation shall be to repair or replace the defective Hardware during the Warranty Period at no charge to the original owner or to refund at D-Link's sole discretion. Such repair or replacement will be rendered by D-Link at an Authorized D-Link Service Office. The replacement Hardware need not be new or have an identical make, model or part. D-Link may in its sole discretion replace the defective Hardware (or any part thereof) with any reconditioned product that D-Link reasonably determines is substantially equivalent (or superior) in all material respects to the defective Hardware. Repaired or replacement Hardware will be warranted for the remainder of the original Warranty Period from the date of original retail purchase. If a material defect is incapable of correction, or if D-Link determines in its sole discretion that it is not practical to repair or replace the defective Hardware, the price paid by the original purchaser for the defective Hardware will be refunded by D-Link upon return to D-Link of the defective Hardware. All Hardware (or part thereof) that is replaced by D-Link, or for which the purchase price is refunded, shall become the property of D-Link upon replacement or refund.

Limited Software Warranty: D-Link warrants that the software portion of the product ("Software") will substantially conform to D-Link's then current functional specifications for the Software, as set forth in the applicable documentation, from the date of original retail purchase of the Software for a period of ninety (90) days ("Warranty Period"), provided that the Software is properly installed on approved hardware and operated as contemplated in its documentation. D-Link further warrants that, during the Warranty Period, the magnetic media on which D-Link delivers the Software will be free of physical defects. D-Link's sole obligation shall be to replace the non-conforming Software (or defective media) with software that substantially conforms to D-Link's functional specifications for the Software or to refund at D-Link's sole discretion. Except as otherwise agreed by D-Link in writing, the replacement Software is provided only to the original licensee, and is subject to the terms and conditions of the license granted by D-Link for the Software. Software will be warranted for the remainder of the original Warranty Period from the date or original retail purchase. If a material non-conformance is incapable of correction, or if D-Link determines in its sole discretion that it is not practical to replace the non-conforming Software, the price paid by the original licensee for the non-conforming Software will be refunded by D-Link; provided that the non-conforming Software (and all copies thereof) is first returned to D-Link. The license granted respecting any Software for which a refund is given automatically terminates.

**Non-Applicability of Warranty:** The Limited Warranty provided hereunder for hardware and software of D-Link's products, will not be applied to and does not cover any product purchased through the inventory clearance or liquidation sale or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product and in that case, the product is being sold "As-Is" without any warranty whatsoever including, without limitation, the Limited Warranty as described herein, notwithstanding anything stated herein to the contrary.

**Submitting A Claim:** Any claim under this limited warranty must be submitted in writing before the end of the Warranty Period to an Authorized D-Link Service Office.

- The customer must submit as part of the claim a written description of the Hardware defect or Software nonconformance in sufficient detail to allow D-Link to confirm the same.
- The original product owner must obtain a Return Material Authorization ("RMA") number from the Authorized D-Link Service Office and, if requested, provide written proof of purchase of the product (such as a copy of the dated purchase invoice for the product) before the warranty service is provided.
- After an RMA number is issued, the defective product must be packaged securely in the original or other suitable shipping package to ensure that it will not be damaged in transit, and the RMA number must be prominently marked on the outside of the package. Do not include any manuals or accessories in the shipping package. D-Link will only replace the defective portion of the Product and will not ship back any accessories.
- The customer is responsible for all shipping charges to D-Link. No Charge on Delivery ("COD") is allowed. Products sent COD will either be rejected by D-Link or become the property of D-Link. Products should be fully insured by the customer and shipped to D-Link Systems, Inc., 53 Discovery Drive, Irvine, CA 92618. D-Link will not be held responsible for any packages that are lost in transit to D-Link. The repaired or replaced packages will be shipped via UPS Ground or any common carrier selected by D-Link, with shipping charges prepaid. Expedited shipping is available if shipping charges are prepaid by the customer.

D-Link may reject or return any product that is not packaged and shipped in strict compliance with the foregoing requirements, or for which an RMA number is not visible from the outside of the package. The product owner agrees to pay D-Link's reasonable handling and return shipping charges for any product that is not packaged and shipped in accordance with the foregoing requirements, or that is determined by D-Link not to be defective or non-conforming.

What Is Not Covered: This limited warranty provided by D-Link does not cover: Products, if in D-Link's judgment, have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, repair or service in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed; Initial installation, installation and removal of the product for repair, and shipping costs; Operational adjustments covered in the operating manual for the product, and normal maintenance; Damage that occurs in shipment, due to act of God, failures due to power surge, and cosmetic damage; Any hardware, software, firmware or other products or services provided by anyone other than D-Link; Products that have been purchased from inventory clearance or liquidation sales or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product. Repair by anyone other than D-Link or an Authorized D-Link Service Office will void this Warranty.

Disclaimer of Other Warranties: EXCEPT FOR THE LIMITED WARRANTY SPECIFIED HEREIN, THE PRODUCT IS PROVIDED "AS-IS" WITHOUT ANY WARRANTY OF ANY KIND WHATSOEVER INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. IF ANY IMPLIED WARRANTY CANNOT BE DISCLAIMED IN ANY TERRITORY WHERE A PRODUCT IS SOLD, THE DURATION OF SUCH IMPLIED WARRANTY SHALL BE LIMITED TO NINETY (90) DAYS. EXCEPT AS EXPRESSLY COVERED UNDER THE LIMITED WARRANTY PROVIDED HEREIN, THE ENTIRE RISK AS TO THE QUALITY, SELECTION AND PERFORMANCE OF THE PRODUCT IS WITH THE PURCHASER OF THE PRODUCT.

Limitation of Liability: TO THE MAXIMUM EXTENT PERMITTED BY LAW, D-LINK IS NOT LIABLE UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL OR EQUITABLE THEORY FOR ANY LOSS OF USE OF THE PRODUCT, INCONVENIENCE OR DAMAGES OF ANY CHARACTER, WHETHER DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF GOODWILL, LOSS OF REVENUE OR PROFIT, WORK STOPPAGE, COMPUTER FAILURE OR MALFUNCTION, FAILURE OF OTHER EQUIPMENT OR COMPUTER PROGRAMS TO WHICH D-LINK'S PRODUCT IS CONNECTED WITH, LOSS OF INFORMATION OR DATA CONTAINED IN, STORED ON, OR INTEGRATED WITH ANY PRODUCT RETURNED TO D-LINK FOR WARRANTY SERVICE) RESULTING FROM THE USE OF THE PRODUCT, RELATING TO WARRANTY SERVICE, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY, EVEN IF D-LINK HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE SOLE REMEDY FOR A BREACH OF THE FOREGOING LIMITED WARRANTY IS REPAIR, REPLACEMENT OR REFUND OF THE DEFECTIVE OR NON-CONFORMING PRODUCT. THE MAXIMUM LIABILITY OF D-LINK UNDER THIS WARRANTY IS LIMITED TO THE PURCHASE PRICE OF THE PRODUCT COVERED BY THE WARRANTY. THE FOREGOING EXPRESS WRITTEN WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ANY OTHER WARRANTIES OR REMEDIES, EXPRESS, IMPLIED OR STATUTORY.

**Governing Law**: This Limited Warranty shall be governed by the laws of the state of California. Some states do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the foregoing limitations and exclusions may not apply. This limited warranty provides specific legal rights and the product owner may also have other rights which vary from state to state.

### **D-Link** Offices

Australia D-Link Australia

1 Giffnock Avenue, North Ryde, NSW 2113,

Sydney, Australia

TEL: 61-2-8899-1800 FAX: 61-2-8899-1868

TOLL FREE (Australia): 1800-177100

URL: www.dlink.com.au

E-MAIL: support@dlink.com.au & info@dlink.com.au

Brazil D-Link Brasil Ltda.

Edificio Manoel Tabacow Hydal,

Rua Tavares Cabral 102 Sala 31, 05423-030

Pinheiros, Sao Paulo, Brasil

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E-MAIL: efreitas@dlink.cl

Canada D-Link Canada

2180 Winston Park Drive, Oakville,

Ontario, L6H 5W1 Canada

TEL: 1-905-829-5033 FAX: 1-905-829-5095 TOLL FREE: 1-800-354-6522 URL: www.dlink.ca FTP: ftp.dlinknet.com E-MAIL: techsup@dlink.ca

Chile D-Link South America (Sudamérica)

Isidora Goyenechea 2934 Of. 702, Las Condes Fono,

2323185, Santiago, Chile, S. A.

TEL: 56-2-232-3185 FAX: 56-2-232-0923

URL: www.dlink.cl

E-MAIL: ccasassu@dlink.cl & tsilva@dlink.cl

China D-Link China

15th Floor, Science & Technology Tower,

No.11, Baishiqiao Road, Haidan District, 100081 Beijing, China

TEL: 86-10-68467106 FAX: 86-10-68467110

URL: www.dlink.com.cn

E-MAIL: liweii@digitalchina.com.cn

Denmark D-Link Denmark

Naverland Denmark, Naverland 2, DK-2600 Glostrup, Copenhagen, Denmark

TEL: 45-43-969040 FAX:45-43-424347 URL: www.dlink.dk E-MAIL: info@dlink.dk

Egypt D-Link Middle East

7 Assem Ebn Sabet Street, Heliopolis, Cairo, Egypt

TEL: 202-245-6176 FAX: 202-245-6192

URL: www.dlink-me.com

E-MAIL: support@dlink-me.com & fateen@dlink-me.com

Finland D-Link Finland

Pakkalankuja 7A, FIN-0150 Vantaa, Finland

TEL: 358-9-2707-5080 FAX: 358-9-2707-5081

URL: www.dlink-fi.com

France D-Link France

Le Florilege, No. 2, Allée de la Fresnerie,

78330 Fontenay-le-Fleury, France TEL: 33-1-3023-8688 FAX: 33-1-3023-8689

IIDI : www. dinl. france fr

URL: www.dlink-france.fr E-MAIL: info@dlink-france.fr

Germany D-Link Central Europe (D-Link Deutschland GmbH)

Schwalbacher Strasse 74, D-65760 Eschborn, Germany

TEL: 49-6196-77990 FAX: 49-6196-7799300

URL: www.dlink.de

BBS: 49-(0) 6192-971199 (analog) BBS: 49-(0) 6192-971198 (ISDN) INFO: 00800-7250-0000 (toll free) HELP: 00800-7250-4000 (toll free)

REPAIR: 00800-7250-8000 E-MAIL: info@dlink.de

#### India D-Link India

Plot No.5, Bandra-Kurla Complex Rd., Off Cst Rd.,

Santacruz (East), Mumbai, 400 098 India TEL: 91-022-652-6696/6578/6623 FAX: 91-022-652-8914/8476

URL: www.dlink-india.com & www.dlink.co.in

E-MAIL: service@dlink.india.com & tushars@dlink-india.com

#### Italy D-Link Mediterraneo Srl/D-Link Italia

Via Nino Bonnet n. 6/B, 20154, Milano, Italy TEL: 39-02-2900-0676 FAX: 39-02-2900-1723 URL: www.dlink.it E-MAIL: info@dlink.it

#### Japan D-Link Japan

10F, 8-8-15 Nishi-Gotanda, Shinagawa-ku, Tokyo 141, Japan

TEL: 81-3-5434-9678 FAX: 81-3-5434-9868 URL: www.d-link.co.jp E-MAIL: kida@d-link.co.jp

#### Netherlands D-Link Benelux

Fellenoord 130 5611 ZB, Eindhoven, The Netherlands

TEL: 31-40-2668713 FAX: 31-40-2668666

URL: www.d-link-benelux.nl & www.dlink-benelux.be E-MAIL: info@dlink-benelux.nl & info@dlink-benelux.be

#### Norway D-Link Norway

Waldemar Thranesgate 77, 0175 Oslo, Norway

TEL: 47-22-99-18-90 FAX: 47-22-20-70-39 SUPPORT: 800-10-610

URL: www.dlink.no

#### Russia D-Link Russia

Michurinski Prospekt 49, 117607 Moscow, Russia

TEL: 7-095-737-3389 & 7-095-737-3492 FAX: 7-095-737-3390 URL: www.dlink.ru

E-MAIL: vl@dlink.ru

#### Singapore D-Link International

1 International Business Park, #03-12 The Synergy,

Singapore 609917

TEL: 6-6774-6233 FAX: 6-6774-6322

E-MAIL: info@dlink.com.sg URL: www.dlink-intl.com

#### South Africa D-Link South Africa

Unit 2, Parkside, 86 Oak Avenue, Highveld Technopark,

Centurion, Gauteng, South Africa

TEL: 27-12-665-2165 FAX: 27-12-665-2186 URL: www.d-link.co.za E-MAIL: attie@d-link.co.za

#### Spain D-Link Iberia (Spain and Portugal)

Sabino de Arana, 56 bajos, 08028 Barcelona, Spain TEL: 34 93 409 0770 FAX: 34 93 491 0795 URL: www.dlink.es E-MAIL: info@dlink.es

#### Sweden D-Link Sweden

P. O. Box 15036, S-167 15 Bromma, Sweden TEL: 46-8-564-61900 FAX: 46-8-564-61901 URL: www.dlink.se E-MAIL: info@dlink.se

#### Taiwan D-Link Taiwan

2F, No. 119 Pao-chung Road, Hsin-tien, Taipei, Taiwan

TEL: 886-2-2910-2626 FAX: 886-2-2910-1515

URL: www.dlinktw.com.tw E-MAIL: dssqa@tsc.dlinktw.com.tw

#### Turkey D-Link Middle East

Deniz Bilgisayar, Buyukdere Cad. Naci Kasim Sk., No. 5

Mecidiyekoy, Istanbul, Turkey

TEL: 90-212-213-3400 FAX: 90-212-213-3420

E-MAIL: smorovati@dlink-me.com

#### U.A.E. D-Link Middle East

CHS Aptec (Dubai), P.O. Box 33550 Dubai, United Arab Emirates

TEL: 971-4-366-885 FAX: 971-4-355-941

E-MAIL: Wxavier@dlink-me.com

#### U.K. D-Link Europe (United Kingdom) Ltd

4th Floor, Merit House, Edgware Road, Colindale, London

NW9 5AB United Kingdom
TEL: 44-020-8731-5555 SALES: 44-020-8731-5550
FAX: 44-020-8731-5511 SALES: 44-020-8731-5551

BBS: 44 (0) 181-235-5511

URL: www.dlink.co.uk E-MAIL: info@dlink.co.uk

#### U.S.A. D-Link U.S.A.

17595 Mt. Herrmann, Fountain Valley, CA 92708-4160 TEL: 1-949-788-0805 FAX: 1-949-753-7033 INFO: 1-800-326-1688 URL: www.dlink.com

E-MAIL: tech@dlink.com & support@dlink.com

# **MEMO**


# **MEMO**

-		

# **MEMO**

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## Registration Card (Excluding USA)

Print, type or use block letters.			
Your name:	Mr./Ms		
Organization		Dept	
	organization: n's full address:	Telephone:	Fax:
Country:	is idii address		· · · · · · · · · · · · · · · · · · ·
Date of purc	hase (Month/Day/Year):		
Product Model	Product Serial No.	* Product installed in type of	* Product installed in computer serial No.
Model		computer (e.g., Compaq 486)	Scriui No.
ı			
1			
(* Applies to	adapters only)		
	purchased from:		
	ame:		
Telephone:		Fax:	
Reseller's fu	Il address:		
			<del></del>
Answers to	the following questions help	p us to support your product:	
1. Where an	nd how will the product prim	arily be used?	
		usiness □Home Business □Persona	al Use
2. How man	y employees work at installa	ation site?	
		00-499 □500-999 □1000 or more	
3. What net	work protocol(s) does your	organization use ?	
□XNS/IP>	⟨ □TCP/IP □DECnet □Others	S	
4. What net	work operating system(s) do	oes your organization use ?	
		NetWare Lite □SCO Unix/Xenix □P	
		Vindows NT □Windows 2000 □Wind	dows XP
_	· · · · · · · · · · · · · · · · · · ·		<del></del>
		does your organization use?	TALOUGH NIMC
	⊔nP Openview/Windows ⊔n ∙6000 □Others	P OpenView/Unix □SunNet Manage	EI LINOVEII NIVIS
	work medium/media does yo	our organization uso 2	······································
		Thin coax Ethernet □10BASE-T UTP	/STP
		SAnyLAN DOthers	
	olications are used on your r	•	
		Vord processing □CAD/CAM □Data	base management □Accounting
□Others			
8. What cat	egory best describes your c	ompany?	
□Aerospa	ce □Engineering □Education	□Finance □Hospital □Legal □Insu	
		ent □Transportation/Utilities/Commu	unication □VAR □System
	any □Other		
	ou recommend your D-Link p	product to a friend?	
□Yes □No □Don't know yet			
10.Your comments on this product?			

